



REGIONAL ACHIEVEMENT & COMMUNITY AWARDS

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PRESENTED AT STATE AWARDS

Mountain Whispers was presented as a Finalist in the prestigious Ricoh Australia Customer Service Award, by Jean Dennehy, Regional Wholesale Manager – NSW, Ricoh Australia at the 2019 NSW/ACT Regional Achievement and Community Awards Gala Presentation Dinner held Fairmont Resort & Spa Blue Mountains on Friday 8th November.

The Awards were hosted by Harrison Lance, PRIME7 News and 250 guests gathered from across New South Wales and the ACT, including official guest Richard Bush, Crown Lands Commissioner, representing The Hon. Melinda Pavey MP, Minister for Water, Property and Housing and patron of the Awards, to celebrate our regional achievers.

Mountain Whispers of Blue Mountains is dedicated to offering access to nature on a grand scale. Mountain Whispers comprises five historic guest homes situated in the boutique Blue Mountains towns of Leura and Katoomba. They aim to fill a unique niche in the region by combining the intimacy of a bed-and-breakfast with the polish and attention of a five-star luxury hotel. They offer bespoke service and allow personal contact with owner and historic restorer, Lorraine Allanson, who is available 24 hours a day. They achieve customer service excellence by meticulously attending to details that matter most to guests such as ease of booking, to uncompromising hygiene standards.



Lorraine Allanson, owner Mountain Whispers being presented with Finalist certificate from Ricoh Australia

The eight category winners are:

- **Cowra Showground, Racecourse and Paceway Trust** – Department of Planning, Industry and Environment Crown Land Manager Excellence Award
- **Arthur Hatch of Mullumbimby** – Department of Planning, Industry and Environment Individual Excellence in Crown Land Management Award
- **Dr Amy Moss of Armidale** – Prime Super Agricultural Innovation Award
- **Botanical Art of Lawson** – Ricoh Australia Customer Service Award
- **Meralli Solar of Uralla** – Wholistic Financial Solutions Small Business Achievement Award
- **Koonambil Aged Care Ltd of Coonamble** – Prime Super Employer Excellence in Aged Care Award
- **John Southon of Trundle** – TransGrid Leadership Award
- **Outback Theatre for Young People of Deniliquin** – Awards Australia Connecting Communities Award

Winners each received either \$2,000 from Awards Australia or air time packages on PRIME7 and a magnificent trophy.

Soul Café of Newcastle was also announced as the winner of the People's Choice Award and received \$250 courtesy of Awards Australia.

The Awards night was the culmination of a tremendously successful year with hundreds of nominations received from across regional New South Wales and the ACT.

For further information, please contact the Awards office on 1300 735 445 or by emailing nswactraca@awardsaustralia.com

The NSW/ACT Regional Achievement and Community Awards began in 2002, with the purpose of encouraging, acknowledging, and rewarding the valuable contributions individuals, communities and businesses are making throughout regional New South Wales and the ACT. The awards create the opportunity to recognise their hard work and dedication and their contribution to the future of regional New South Wales.



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